

Linky, the latest smart meter from Enedis, has just been installed in your home

Like its predecessor, Linky allows you to measure exactly how much electricity you use. This leaflet explains its main functions.

WHAT ARE THE BENEFITS OF THIS NEW METER FOR YOU?

- Your electricity consumption readings and standard technical procedures will now be carried out remotely, more quickly and without disturbing you.
- You no longer need to be at home and wait for the technician.
- In the event of an incident or a network outage, it will be quicker and easier to diagnose and rectify the issue at hand.

WHAT DOES THE FUTURE HOLD?

- You will be able to monitor your electricity usage online from your computer, tablet or smartphone whenever you want.
- You can access all available information on this new service via the customer portal at www.enedis.fr and learn more about how this new meter works.

All information regarding this new service is available on the website www.enedis.fr/Linky.

WHERE IS YOUR ELECTRICITY METER?

In a house or private residence, the electricity meter can usually be found in a box outside, in the hallway, in the cellar or in the garage. In an apartment building, if the meter is not inside, you can locate the service duct or the technical area usually found in the hallway or underneath the building.



HOW CAN YOU IDENTIFY YOUR METER?

To identify your Linky meter, check the meter number which appears on your invoice. You will find this number on the front panel of the meter. In the example opposite, the number is 309. You can also identify your meter using the PoD number shown on your invoice. Simply scroll through the display screens on the meter (by pressing the + button) until you see the "PoD number".

Below are two detachable labels to be attached either to the meter, if it is located within your premises or apartment, or to the circuit breaker, if the meter is located outside of your premises or apartment.



Access the manual for your meter at

www.enedis.fr

Enedis helpdesk

+33 (0)972 6750
followed by the number for your department in France
Calls not subject to surcharges

Legal information: Linky gathers several types of information which are digitally processed in order for Enedis to perform its electricity supply metering and ensure quality. The Linky meter records the average electrical power every half an hour. Except in the event of electricity supply problems, this data is not communicated to third parties without your prior consent. You have the right to access, correct and object to personal data concerning you, which you may exercise by contacting Enedis Direction Comptage at Tour Enedis, 34 place des Corolles, 92079 Paris La Défense, France.

Enedis is a public utility company, which manages the electricity distribution network. It develops, operates and modernizes the electricity network and manages related data. It sets up connections, and carries out 24-hour repairs, meter readings and all technical work. It works independently from the energy suppliers that are responsible for selling and managing electricity supply contracts.

Find us on the Internet



enedis.fr



[enedis.official](https://www.facebook.com/enedis.official)



[@enedis](https://twitter.com/enedis)

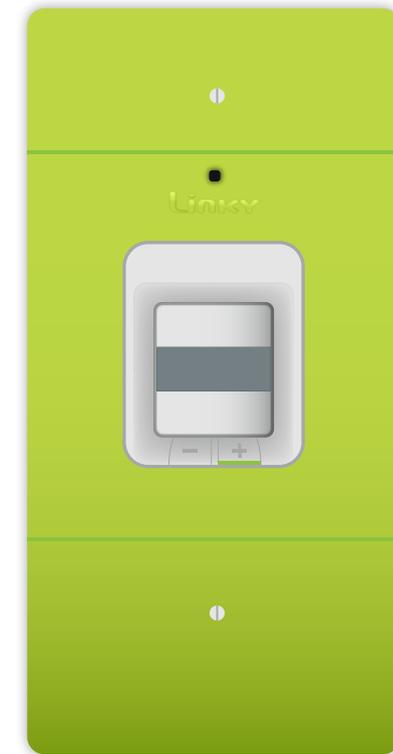


[enedis.official](https://www.youtube.com/enedis.official)

Enedis – Tour Enedis – 34, place des Corolles – 92079 Paris La Défense
Enedis – SA à directeur et à conseil de surveillance, au capital de 270 037 000 euros – RCS Nanterre 444 608 442

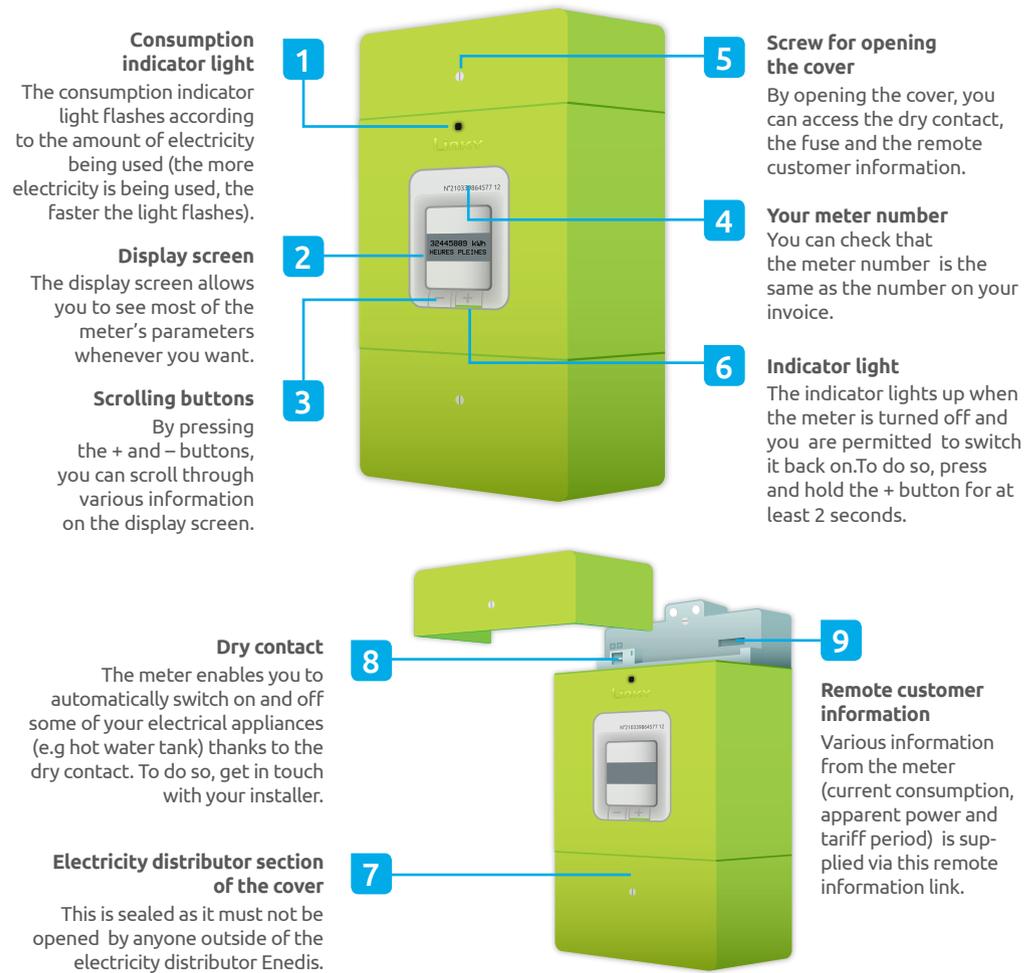
ENEDIS
L'ELECTRICITE EN RESEAU

ERDF devient Enedis



Instruction leaflet
for the Linky smart meter
THREE-PHASE METER

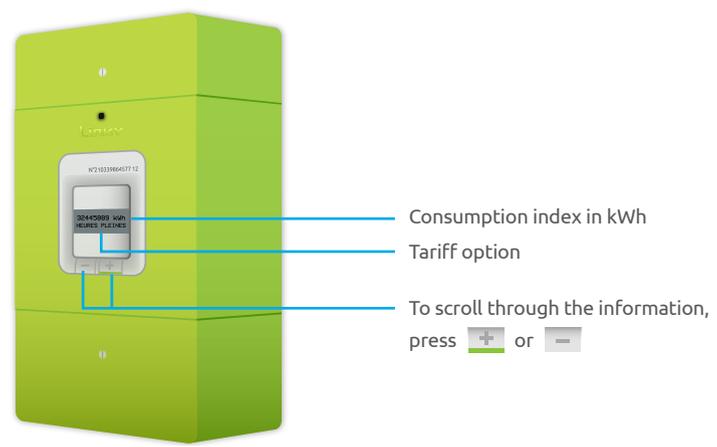
The Linky smart meter in detail



IMPORTANT SAFETY INFORMATION

- The meter remains connected to the electricity network at all times, even when you switch off the power supply. Do not try to dismantle or move it.
- The meter is connected to visible and hidden wires. Never drill close to it unless you are sure that you can do so without damaging the wires (otherwise there is a serious risk of electrocution or fire).
- If you carry out electrical work, always switch off the electricity at the circuit breaker, even if the Linky meter is switched off.
- Should you need a power increase, you remain responsible for checking the capacity of your installation downstream of the circuit breaker.

Informations that you can directly access via your meter



Below are some examples of the meter's display screens

BASIC CONTRACT TYPE

Type of contract:
This specifies the tariff option chosen as part of your electricity supply contract.

12 kVA CONTRACTUAL POWER

Contractual power:
The amount of power that you have subscribed to as part of your contract.

3252 VA APP POWER

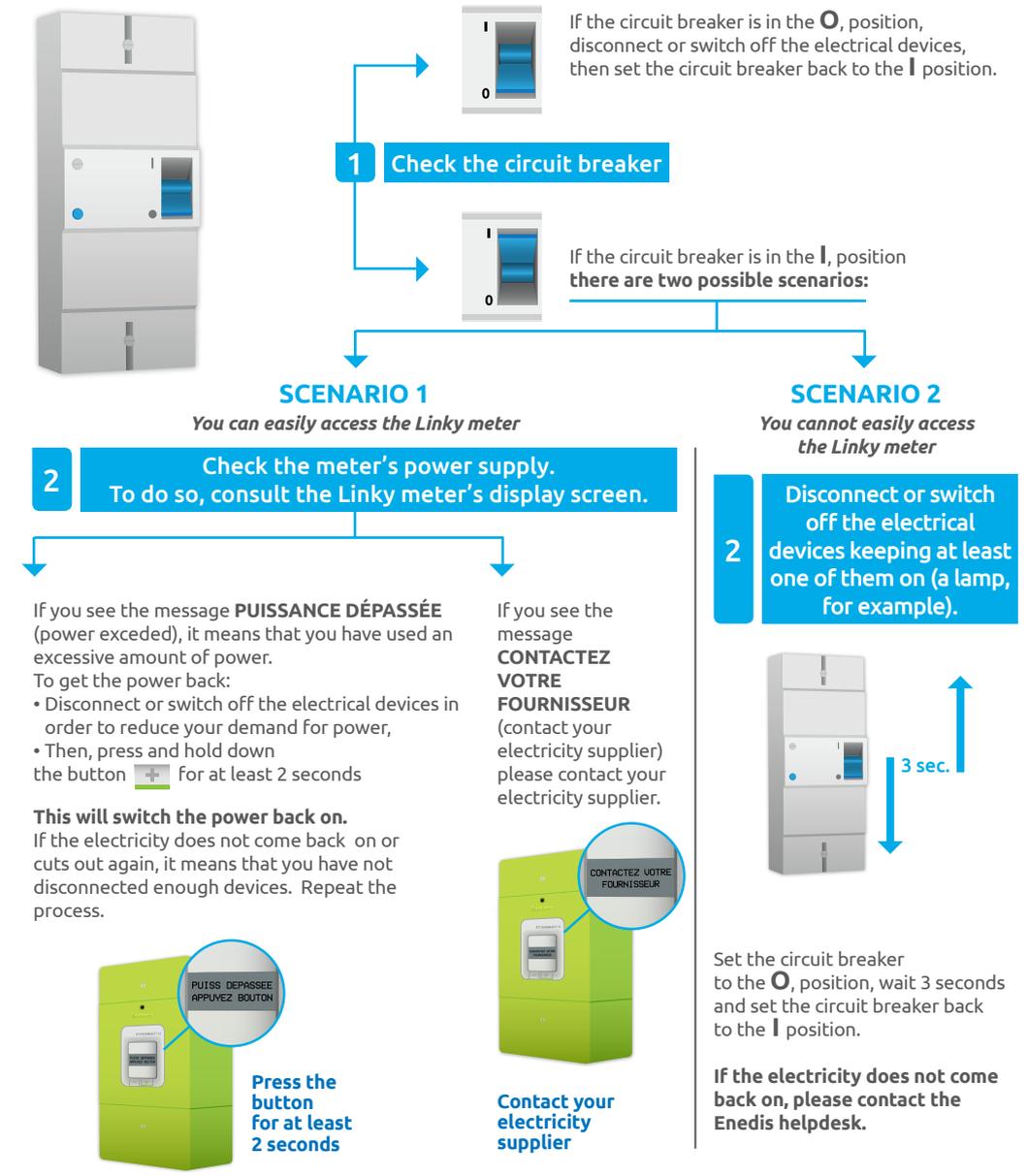
Apparent power:
The power used at the time of consultation.

8647 VA MAX POWER

The maximum power reached during the day, at the time of the reading (re-started at midnight each day).

Visit www.enedis.fr/Linky for more information on how the Linky meter works and to view all of the display screens.

What should you do if you have no electricity?



If nothing is shown on the meter's display screen or in all other circumstances, please call the Enedis helpdesk on +33 (0)972 6750 followed by the number of your department in France. Calls not subject to surcharges.